

parts.cat.com

In 5 minutes.



BUILT FOR IT.™

FINNING 

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Welcome to parts.cat.com

Your new online parts purchasing experience from Finning Cat

With parts.cat.com you don't just get more choice of genuine Cat™ parts, you get more ways to order them online whether you choose to use your desktop computer, your tablet or your mobile phone.

There are more ways to find the parts you need, including being able to search by part number, name, partial part description and machine serial number. You have access to enhanced product information with detailed descriptions and specifications plus access by Parts Manuals and Caterpillar's Service Information System*

Once you have an account you will be able to view your customer specific pricing, parts availability, request to use a purchase card, view your order history and use quick reorder functionality, and all of this is right at your fingertips, around the clock, all year long, giving you greater control of your parts ordering at a time when it is convenient to you.

We hope that you find the website easy to use, but to help get you started here are some hints and tips you may find useful.



*For information on getting access to SIS please contact us.

Getting Started

From your computer or mobile device

Visit www.parts.cat.com

Do you already have an account?

Click on Sign in/ Register (top right) and Enter your user ID and Password to login

New to parts.cat.com?

Click on 'Register' and follow the instructions to request an account with us. We will confirm when your account is live. This process normally takes one working day, but we try hard to get your account up and running as soon as possible.

Need Help?

Reset Your Password

You can do this online when prompted through Sign in process

Forgotten Your User ID

Contact the Finning UK Parts Direct Team for help and support

For any other account or online ordering issues

Contact the Finning UK Parts Direct Team for help and support

Contact

Email us partsdirectuk@finning.com

Call us 0330 123 9211

Our hours are 7am – 6pm Monday to Friday

TOP TIP

DO YOU USE PARTSTORE?

YOU CAN USE YOUR EXISTING LOGIN DETAILS FOR PARTS.CAT.COM

BOOKMARKING
www.parts.cat.com/en/finninguk

WILL GIVE YOU A MORE PERSONALISED EXPERIENCE!

www.parts.cat.com

My account

When you first login there are a few things you can do to simplify your shopping experience by setting your preferences in My Account (1).

1. My Account

Your Dealer: FINNING (U.K.) LTD. - 1332800 Language My Account Helen Dixon

SHOP BY CATEGORY PARTS MANUALS SIS QUICK ORDER RESOURCE CENTER Search ALL CATEGORIES

Home > My Account > Shopping Preferences

MY SHOPPING PREFERENCES

Simplify your shopping experience. Save default shopping preferences to enable quick login and checkout features.

DEALER SETTINGS

Dealer Name: FINNING (U.K.) LTD. Customer Number: 0442909-CANNOCK PARTS CASH SALES Dealer Store: Cannock Construction

Note: Changing any dealer settings above will reset any saved preferences below.

QUICK LOGIN

ORDER SETTINGS

My Equipment: Select Equipment Equipment Serial Number:

HOME PAGE SETTINGS

My settings rarely change. Bypass the settings review after login. I adjust my settings often. Show these settings after each login.

QUICK CHECKOUT

PAYMENT SETTINGS

Payment Method: Select Payment Method Purchase Order Number: Require P.O. Suffix

PICKUP & DELIVERY SETTINGS

Delivery Preference: Select Delivery Preference

Shipping Address:
mrsjibbo74 Shipping
Jayne Gibbons
2 Old Hall Cottages Ivetsey Bank
Wheaton Aston, Staffs ST19 9QT
United Kingdom
jaynelgibbons@gmail.com

Shipping Method: Select Default Shipping Method

Shipping Instructions:
NEXT WORKING DAY

Special Shipping Instructions:

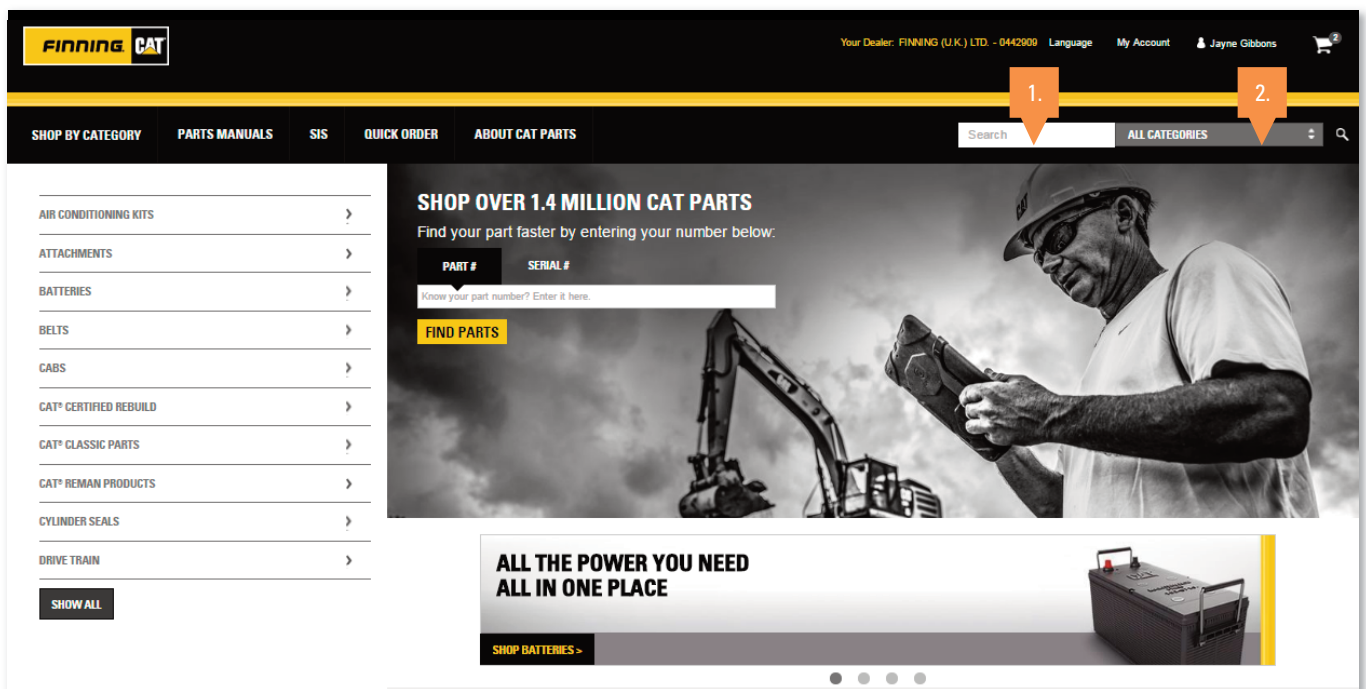
2. Dealer Store
3. My settings rarely change
4. Payment Method
5. SHIP TO ME

2. Choose Parts Direct
3. If you rarely change your settings, bypass this option at log in
4. Choose Payment method
5. Select default delivery / pick up option

Site Search

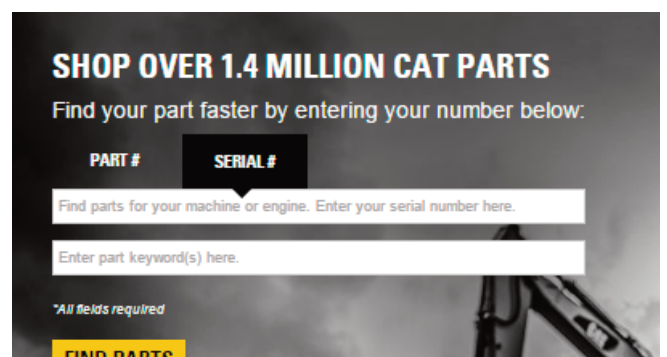
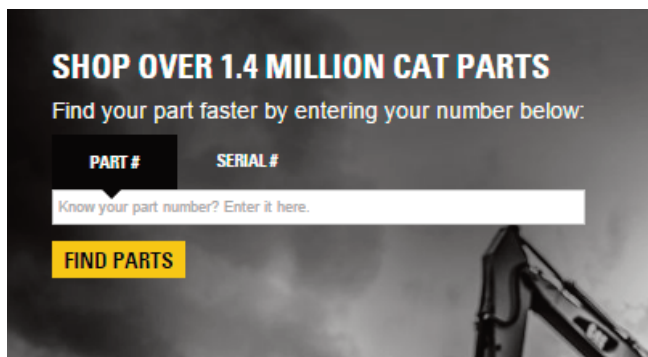
You can find parts by using our Site Search feature.

1. If you already know your part number you can enter the part number you're looking for into the search box in the top navigation. You can also enter key search terms or words into the search box, such as tyres or filters
2. You can narrow your site search by selecting the specific parts category you are looking for



Part Number and Machine Serial Number Search

1. Here you can search by exact part number
2. You can also search by machine serial number and brief description of the part you are looking for



Understanding your Search Results

After entering the part number into the search box and pressing the search button, you will be taken to the Parts Detail Page.

On the Parts Detail Page you will see a picture of the part, the description, specifications and the part's price and availability. You may also see any re-manufactured or alternate parts for this part if they are available.

On this page you can:

1. Update the quantity you wish to purchase and check availability
2. Select Add to Cart to place the item in your shopping cart.

FINNING CAT

SHOP BY CATEGORY PARTS MANUALS SIS QUICK ORDER RESOURCE CENTER

Home > 1R-0750 Fuel Filter

TIME FOR MAINTENANCE? WE MAKE IT EASY.
Complete maintenance kits available by equipment type including 250, 500 and 1,000-hour intervals. [SHOP MAINTENANCE KITS](#)

UNITS: US METRIC

1R-0750 FUEL FILTER
Part Number: 1R-0750

£16.43 GBP

Weight: 0.6 lbs
Availability: 1 - Available in stock. [CHANGE LOCATION](#)

Please enter required quantity to check the availability

Quantity: [UPDATE AVAILABILITY](#)

1. [ADD TO CART](#)

2. [ADD TO CART](#)

Will it fit my equipment?

Advanced Efficiency Fuel Filters are designed to remove small contaminants, protecting your sensitive fuel injectors and saving you time and money from premature damage and repair.

Contaminants such as dirt and dust can taint fuel because of improper shipping or simply filling up the tank. Cat® Fuel Filters are uniquely designed to protect finely tuned engine components from harmful debris.

SPECIFICATIONS COMPATIBLE MODELS

Efficiency Rating: Advanced Efficiency

UNITS: US METRIC

CONNECT WITH US

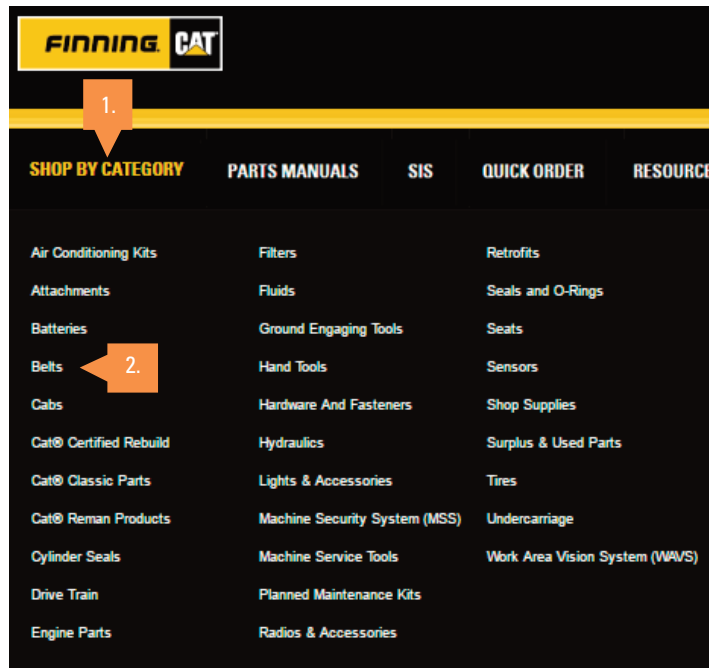
[Facebook](#) [LinkedIn](#) [YouTube](#) [Twitter](#) [Flickr](#)

Find Parts by Category

There are two ways to find parts using Category search:











1. Click the 'Shop by Category' link in the top navigation
2. Select one of the categories available from the options shown on the left.

Clicking on either category link will take you to the appropriate parts category page.



Once you are in a category area there are two options available.

1. If this is the correct part, you can adjust the quantity and add this part to your cart by clicking the Add to Cart button (2).
2. If you would like to view more details about this part click on the part number and description (3) to be taken to the Parts Detail Page.

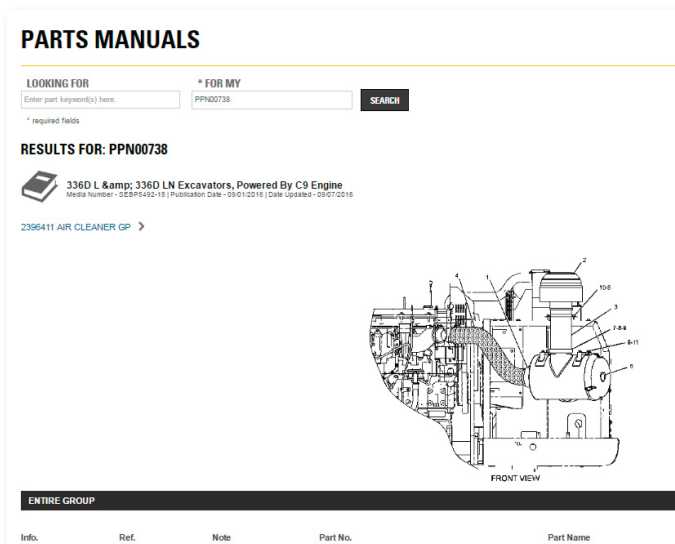
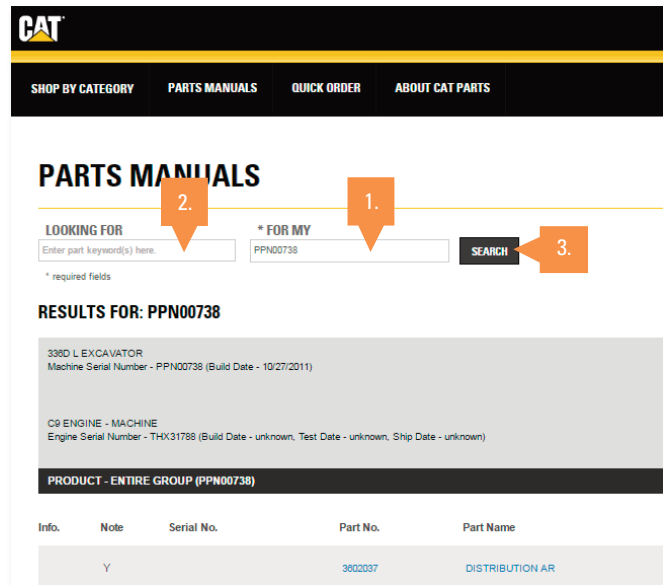
 1R-1808 Engine Oil Filter £32.18 GBP Weight : 1.7 lbs Quantity <input type="text" value="1"/> ADD TO CART	 1R-0716 Engine Oil Filter £23.91 GBP Weight : 1.8 lbs Quantity <input type="text" value="1"/> ADD TO CART	 1R-0739 Engine Oil Filter £12.75 GBP Weight : 1.0 lbs Quantity <input type="text" value="1"/> ADD TO CART	 275-2604 Engine Oil Filter £33.91 GBP Weight : 1.7 lbs Quantity <input type="text" value="1"/> ADD TO CART	 1R-1807 Engine Oil Filter £16.79 GBP Weight : 1.0 lbs Quantity <input type="text" value="1"/> ADD TO CART
 1R-0726 Engine Oil Filter £37.28 GBP Weight : 1.5 lbs Quantity <input type="text" value="1"/> ADD TO CART	 Non-returnable part 269-8325 Engine Oil Filter This part has been Replaced VIEW REPLACEMENT	 220-1523 Engine Oil Filter £5.62 GBP Weight : 0.3 lbs Quantity <input type="text" value="1"/> ADD TO CART	 7W-2327 Engine Oil Filter £7.73 GBP Weight : 1.4 lbs Quantity <input type="text" value="1"/> ADD TO CART	 1R-0659 Engine Oil Filter £9.21 GBP Weight : 0.5 lbs Quantity <input type="text" value="1"/> ADD TO CART

Finding parts with Parts Manuals



TO USE PARTS MANUALS SELECT THE PARTS MANUAL TAB IN THE TOP NAVIGATION.

1. To use this feature you will need to enter a serial number or select from the list available.
2. Entering a specific part number or keyword will narrow the search results returned.
3. Clicking the search button will retrieve all the information stored about this serial number from the SIS parts books.



You will be presented with 2D graphics, to help you identify the parts you need.

Drilling down to the lowest level of detail will return the specific part numbers, descriptions. If a part isn't available you should see a message to contact us for more support.

If a part has been replaced a message will display alerting you to this, and you will be able to view details about the replacement part.

Finding parts by Using SIS



1. After navigating through SIS to arrive at the appropriate parts list, you can select the desired parts and quantities needed for the repair.

Service Information System

313F LGC Excavator, Powered By C3.4B Engine
Media Number - SEBP7469-03 | Publication Date - 01/07/2016 |
Date Updated - 27/07/2016
[View Latest Kit Information](#) 105555649

418-3402 - FILTER GP-ENGINE OIL
418-3402 FILTER GP-ENGINE OIL
S/N CNW1-UP
PART OF 431-0737
ENGINE AR-PRIMARY
01/07/2016

464-8169 - MOUNTING GP-ENGINE OIL FILTER
464-8169 MOUNTING GP-ENGINE OIL FILTER
S/N CNW1-UP
PART OF 350-1054
COOLER GP-ENGINE OIL
01/07/2016

ENTIRE GROUP

Ref.	Qty.	Note	Part No.	Part Name
Grp	(N/A)		418-3402	FILTER GP-ENGINE OIL " /> FILTER GP-ENGINE OIL

INDIVIDUAL PARTS

Ref.	Qty.	Note	Part No.	Req. Qty.	Part Name
1	<input type="text"/>		441-6852	1	FILTER AS-OIL " /> FILTER AS-OIL (ENGINE OIL)

GRAPHIC #1
g03358504

1. 2.

Clear Select All Add To Shopping Cart Order Parts View Related Parts

At this point you can:

1. Click the 'Add to Shopping Cart' button and continue to search for parts on SIS*
2. Click the 'Order Parts' button.
Clicking the Order Parts button will automatically transfer you back to parts.cat.com.
The selected parts from SIS will be added to the Quick Order page of parts.cat.com.
3. At anytime you can click To Return to parts.cat.com in the top right corner to exit SIS

*For information on getting access to SIS please contact us.

Checking Out and your In-Cart Quick Order

After you have successfully placed parts in your cart you can navigate to the shopping cart page where you can then check your cart and proceed to checkout. At the top of the page you will see a three stage bar which shows your progress. From the shopping cart page you can:

1. Save or Print your current cart
2. Update quantities, price and availability
3. Click the Check Out button to proceed to Shipping and Billing page.
4. You can also empty your cart if you need to, to begin to build a new cart

The screenshot shows the 'SHOPPING CART' page with a progress bar at the top indicating 'Shopping Cart', 'Shipping & Billing', and 'Order Summary'. Callout 1 points to the 'SAVE', 'EXPORT', and 'PRINT' icons. Callout 2 points to the 'ITEMS IN CART' table. Callout 3 points to the 'PROCEED TO CHECKOUT' button at the bottom right. Callout 4 points to the 'Empty Cart' link.

ORDER INFORMATION

Customer Number: 1332800-HARSCO METALS GROUP LTD
 Equipment: 67U13109
 Store Location: Parts Direct

ITEMS IN CART

Quantity	Product	Serial Number	Line Item Note	Availability	Unit Price	Total Price
1	100-3009 Engine Air Filter Part Number:100-3009 Weight : 4.7lbs			1 Available	£88.22 GBP	£88.22 GBP
1	1R-0750 Fuel Filter Part Number:1R-0750 Weight : 0.6lbs			1 Contact Parts Direct 0330 123 9211	£10.68 GBP	£10.68 GBP

ORDER SUBTOTAL: £78.90 GBP

The screenshot shows the 'Shipping & Billing' page. It includes a 'Promotion Code' field, 'BILLING INFORMATION' section with address and contact details, and a 'Purchase Order Number' field. A summary table on the right shows the order total.

BILLING INFORMATION

Billing Address: HARSCO METALS GROUP LTD (SOUTHORPPE) LOUISE COSTELLO THE POINT BRADMARSH WAY, ROTHERHAM ENG S60 1BW United Kingdom d20morgan@finning.com

Billing Method: Dealer Credit

Purchase Order Number: 42554152

ORDER TOTAL: £94.68 GBP

After clicking Next on the Shipping and Billing Method page you will be taken to the order summary page where you will have one final chance to review your order before submitting.

SELECTING ORDER ON THIS PAGE WILL SEND YOUR ORDER TO US.

Quick Order Feature



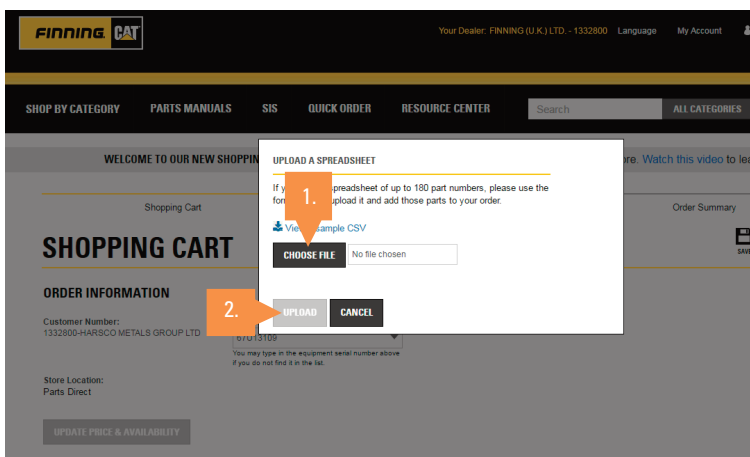
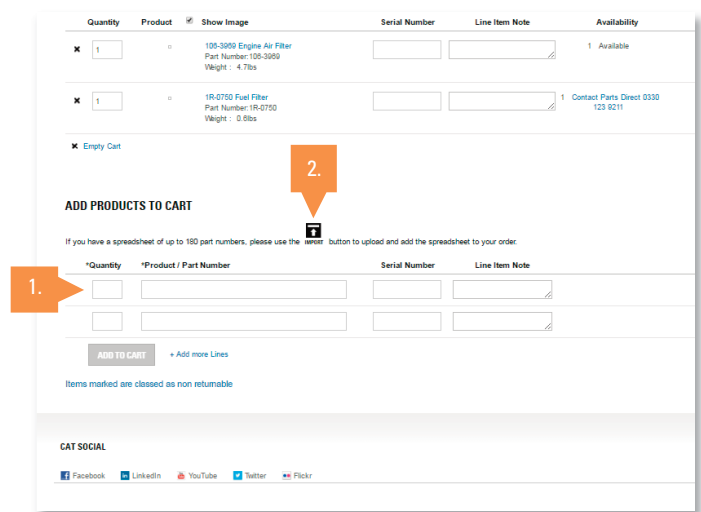
You can access Quick Order through two ways. Either click on Quick Order in the top nav (1) or access it through your Cart either by clicking on the icon at the top of the website or through Checkout (2).

The quick order feature is ideal if you know the part numbers and have multiple parts to order at once

There are two ways to enter parts into the Quick Order form.

1. Manually: Simply enter the quantity and part numbers needed in the lines provided.
2. Upload: Upload a .CSV file from your computer. It's a simple two column spreadsheet. Column 1 should hold quantity and Column 2 the part number you want to order.

If you know the parts you need this is also where you would order Non-Cat parts from Finning UK.



Uploading a .CVS file

1. Click on Choose File. You should see the files on your local computer.
2. After locating and selecting the file from your computer the 'Upload' button will now become Active. Clicking the Upload button will populate the Quick Order page with the quantity and part numbers on the selected file.
3. Click the order button.
4. Your basket should populate with the parts you have ordered. It may be that you want to adjust quantities or check whether something is in stock. You can see this here.